

Questions and Answers

Is a consultant working primarily remotely acceptable?

Remote is acceptable

Is there an existing incumbent vendor currently providing these services?

No

How long will the contract be?

It will likely be one year. The subsequent RFP will include details such as this.

How many contracts do you intend to award?

One, if both sets of qualifications can be met, otherwise two.

"Back Up Resources" - Is this phrase being used in regards to Personnel or to the 720 hardware?

"Back up resources" refers to personnel. We are seeking organizations that are capable of responding to program messages and user questions when the City's primary support person is unavailable.